



MINTZER SAROWITZ
ZERIS & WILLIS PLLC



Mary Haefer, JD, CPCU

Director of Legal and Strategic Initiatives

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Ms. Haefer brings a wealth of experience and a proven track record of success in the insurance industry. Over the course of more than three decades as a trial lawyer, Claim Attorney, Claims Manager and Chief Claims Officer, Mary has developed unparalleled expertise in all aspects of the insurance defense practice. Her multi-disciplinary knowledge combined with her strategic mindset make her an invaluable asset to our firm as we continue to expand and enhance our services.

Most recently, Mary was named the 2023 Claims and Litigation Professional of the Year by CLM, the leading claims and litigation management industry organization. Previously, Mary spent 13 years with CapSpecialty with the last 3 years as Chief Claims Officer. Prior to CapSpecialty, she spent 16 years at General Casualty Companies (now QBE) as senior claims counsel overseeing complex litigation including complex commercial litigation. Mary has experience as a litigator in private practice and spent two years as a judicial clerk to the Honorable John C. Shabaz, Western District of Wisconsin. Mary is a Phi Beta Kappa graduate of Indiana University and received her JD at Marquette University cum laude. She completed her CPCU designation in the insurance industry in 2001.

Education

- Indiana University - 1986
- Marquette University - JD, cum laude - 1989

Bar Admissions

Wisconsin - 1989

Honors & Accolades

- 2023 CLM Claims professional of the year
- CPCU Designation
- JD Cum Laude
- State Bar of Wisconsin
- DRI- Appointed to Insurance Roundtable Committee 2016, 2017, 2018, 2019, 2020,2021
- Member of IADC, Insurance Law Committee